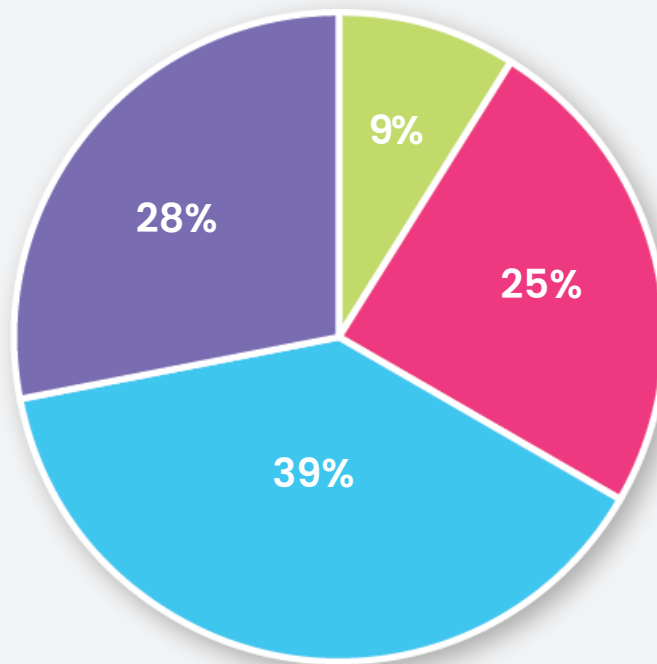


## What Is a Natural Gas Bill Made Up Of?

The graphic below dictates what is included in the natural gas bill of a typical residential heating customer that used an average of 76 therms per month in 2024.



**Cost of Gas:** The **Cost of Gas** charge is comprised of costs associated with purchasing, storing, and delivering gas. This cost is passed through to customers. Liberty does not profit from this charge. The cost of gas changes two times per year, which means the cost of gas will fluctuate with the seasons. The **"Off Peak" Cost of Gas**, which occurs May 1 of every year and lasts until October 31, is typically lower than the cost of gas during the heating season due to supply and demand. The **"On Peak" Cost of Gas** time frame spans from November 1 to April 30. This is the when customers will typically see higher bills due to the increase demand for gas.

**Customer Charge:** The monthly **Customer Charge** recovers the basic cost of providing service to each customer. The Customer Charge is a fixed price and not determined by the amount of natural gas used.

**Distribution:** The **Distribution Charge** includes costs associated with operating, maintaining, and completing essential investments to Liberty's distribution system to continue to deliver safe and reliable service to customers.

**Other:** The **other** category includes a revenue decoupling charge and other expenses related to conservation, environmental, and industry restructuring programs. Examples of these expenses include energy efficiency programs, residential assistance programs, reconciliation of charges, and gas system enhancements.